



Telecom Operations Toolkit ***(AKA Tech-In-A-Box)***

Test

Improve the efficiency of
your Technicians

Communicate

Test

Maximize the efficiency of every technician!

The Technician can call the Toolkit to:

- Immediately hear the phone number they are calling from.
- Initiate a silent termination to listen for noise.
- Receive an immediate Call Back to isolate incoming call issues.
- Quickly identify echo problems.
- Record your voice and listen to it played back to isolate any quality issues.
- Test each DTMF key to isolate Voicemail access problems.
- Initiate a Trace Tone on the line.
- Ping an IP Phone (or any corporate IP address) from a telephone.

Communicate

Facilitate the speedy resolution of any problem.

- Get the right people committed quickly.
- Make it easy for them to work together.

A single call can summon every member of a team:

- Call selected team members into a conference to resolve problems.
- Call selected team members so they can hear an update message or any notification.
- Each team member can be called at several numbers.

Techs, Engineers and Vendors work together on conference calls to quickly resolve problems.

- Meet-Me conferences are available to facilitate the communications necessary to coordinate tasks.



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Based on the *ANIconnect* The Multi-Services Platform

- 1 RU Rack Mount configuration.
- T1/PRI or SIP connectivity.
- Expandable in ports and services
- RAID 1 and Redundant Power are available

Talk to Us

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